

# We're here to help



- The Volunteer Driver Scheme is a service for residents of Rochdale Borough aged 50 and over.
- You need to give at least 24 hours notice when booking your journey.
- Your journey can be for any reason – from medical appointments to meeting up with friends.
- You pay the driver directly when you travel; the charge is 45p a mile.

**Rochdale Borough Volunteer Driver Scheme**  
Unit 5  
Rochdale Bus Station  
Smith Street  
Rochdale  
OL16 1YG

Telephone  
**0800 032 0868**

Email  
**[mary@rochdalevds.co.uk](mailto:mary@rochdalevds.co.uk)**

Call  
**0800 032 0868**  
for more details and to book  
your journey.

**Rochdale Borough Volunteer Driver Scheme** is a community-based transport scheme. It is run by volunteers using their own cars and a modified vehicle for wheelchair access.

**Trips cost 45p per mile.**  
This charge covers the volunteer driver's costs.

Rochdale Borough Volunteer Driver Scheme has been developed by Transport for Greater Manchester, Partnership for Older People Project (POPPs) and Manchester Community Transport Services.

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## Rochdale Borough Volunteer Driver Scheme

**Affordable transport  
in Rochdale for  
older people.**

We can take you to medical appointments, leisure facilities, on shopping trips, and to meet up with friends.

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# How the Volunteer Driver Scheme works

- To use this service you need to register with us by ringing our call centre. This will also give you access to other POPPs services.
- **Our annual registration fee of £10 is required on or before your first journey.**
- Established by the Partnership for Older Peoples Projects (POPPs) in 2008, the Volunteer Driver Scheme is aimed at helping people aged 50 and over in Rochdale Borough with their travel needs.
- The service is run by volunteer drivers and back-up office staff.
- All drivers have CRB checks.
- **To qualify for the service, you must be over 50 and a resident in the borough of Rochdale.**
- **To book a journey, you ring our call centre and give us details of your travel requirements.**
- Our advisors will be able to establish what other services you might be able to use, and provide you with details.
- **Journeys must be booked at least 24 hours in advance.**  
Please try to give us as much notice as possible, as it will then be easier for us to find a volunteer driver to meet your journey requirements.

# How you can use our service

- **You can use the Volunteer Driver Scheme for any kind of trip:**

- **doctor and hospital appointments**  
– see return journeys below;
- **shopping trips**  
– let us know if you need help with your shopping;
- **social events.**

All journeys will be considered, just ask. When you make your booking we will look for a volunteer driver to take you where you want to go.

- **Return journeys** are easy to book, and we try to be as flexible as possible if you are not able to give an exact departure time for your return journey (eg for medical appointments). If the time you spend at your destination lasts less than an hour then the driver may be able to wait with you, but if your stay is longer the driver will arrange a later pick-up time, or provide you with a contact number to call when you are ready for your return journey.
- **Your journey will cost 45p a mile.**
- **Accompanying carers travel at no extra cost.**
- **To book a journey, or to find out more, call**

0800 032 0868 

Cancellation policy: if you cancel a journey at short notice (under 24 hours) or fail to turn up for your booking three times within a 2 month period, you may be subject to future booking restrictions at the discretion of the scheme supervisor.